



## Submitting Claims for Remdesivir to Ontario Drug Benefit

### BILLING GUIDE

Pharmacies can submit claims to Ontario Drug Benefit (ODB) for dispensing **remdesivir (Veklury™)** to eligible patients. The fee that's reimbursed depends on whether a pharmacy compounds the infusion bag or dispenses the vial as is. This document outlines how to bill remdesivir prescriptions in PharmaClik Rx.

#### Patient Third Party Information

Depending on whether the patient has ODB coverage, the third party information required for submitting remdesivir claims varies. Refer to [Table 1](#) for more information.

**Table 1.** Third party information for submitting remdesivir claims.

Patient	Bill Code	Client ID*	Intervention Code(s)*
ODB-eligible	DB	Ontario Health Card number	PS
Non-ODB	ON (Carrier ID = S)	Ontario Health Card number	PS and ML

\*If the patient does not have an Ontario Health Card number, use the proxy ID = 79999 999 93 and submit the claim using the PS and PB intervention codes.

#### Drug Information

Pharmacies can either dispense remdesivir vials or compound daily infusion bags using the vials. If your pharmacy is dispensing remdesivir vials, use the Drug Folder to bill the prescription. If dispensing compounded infusion bags, create and use a Mixture Folder for billing.

#### Remdesivir Drug Folder

The Drug Folder for remdesivir (Veklury™) has been assigned a DIN of 2502143. The following have been set up in the Drug Folder to ensure claims are submitted appropriately:

- **Prov \$ and Supplier Cost** - \$0
- **TP Rule** – When the Drug is billed to ODB, PIN **9858244** will be submitted instead of the DIN.



- **Custom Class** – a fee of \$14.75 will auto-populate when the Drug is billed to ODB.

## Remdesivir Infusion Bag Mixture Folder

A Mixture Folder must be manually created by your pharmacy if you're planning to dispense remdesivir infusion bags. There are 3 parts to setting up the Mixture Folder.

### Part 1. Creating the Mixture Folder

1. Select **More > Mixture**.
2. In the Mixture Search window, select **New**.
3. Enter the following information:
  - **Name**
  - **Compound** = Injection or Infusion
  - **Schedule** = Schedule I
  - **Mixture Qty** = 1
  - **Mixing Time** = 0
  - **Route** = Intravenous
  - **Expiry Date** or **Expiry Days**
4. In the ingredients section, select **Add**.
5. Search for and select remdesivir (DIN 2502143).
6. Enter the following information for the remdesivir ingredient:
  - **Qty** = 1
  - **Unit** = Each
7. Select **Add**.
8. Search for and select sodium chloride.

Rank	DIN/PIN	Ingredient Name	Size	Qty	
1	2502143	REMDESIVIR	1 (vial with powder)	1.0000	Add
2	2014882	STERILE WATER FOR INJECT	100 - Inv #1	19.0000	Remove
3	901660	SODIUM CHLORIDE	100 - Inv #1	100.0000	Interchangeable



**NOTE:** You may need to create a custom Drug Folder for sodium chloride and/or sterile water for injection if you cannot locate them in your drug database. For guidance, see [Creating a New Free Form Drug](#).

Ensure the **Price** and **Acq Cost** in the Inventory tab are entered correctly as these will be used to calculate the professional fee for a claim.

9. Enter the following information for the sodium chloride ingredient:
  - **Pack Size**
  - **Qty** = 100 or 250
  - **Unit** = Millilitre
10. Select **Add**.
11. Search for and select sterile water for injection.
12. Enter the following information for the sterile water ingredient:
  - **Pack Size**
  - **Qty** = 19
  - **Unit** = Millilitre
13. Select the **Alternatives** tab.
14. In the **Alternatives and Fixed Unit Cost** section, select **Add**.
15. Enter the following information:
  - **Third Party Plan** = Drug Benefit – All
  - **PIN** = 9858244
  - **Fixed Unit Cost** = 0
16. Select **Save**.

Third Party Plan	PIN	Compound Type	LTC	Fixed Unit Cost	
Drug Benefit - All	9858244			0.0000	Add



## Part 2. Creating and Assigning the Custom Class

A Custom Class will be used to assign a fixed dispensing fee when a prescription is billed for the mixture. To determine the fee that needs to be billed, you need to calculate the combined cost and markup of the non-active ingredients.

To create and assign a Custom Class:

1. Open the Mixture Folder for remdesivir infusion bags.
2. Select the money bag icon  on the top right.
3. In the Quick Price window, enter 1 in the **Qty** and **DS** fields.
4. Select **Calculate**.
5. Take note of the **Cost** on the right.
6. Calculate your Professional Fee as follows:

$$\text{Professional Fee} = \$14.75 + \text{Cost} + 8\% (\text{Cost of sterile water} + \text{sodium chloride})$$

 **NOTE:** If your calculated fee is greater than \$31, the Professional Fee you must submit is \$31 (maximum amount reimbursed by ODB).

7. Select **OK**.
8. Select **More > List Maint.**
9. From the dropdown menu, select **Custom Class**.
10. Select **Add**.
11. In the **Description** Field, enter "Fee Only \$XX.XX" where XX.XX is the professional fee calculated in step 6 (e.g., \$21.18).
12. Select **OK**.
13. Return to the Mixture Folder.
14. Select the **Alternatives** tab.
15. In the **Custom Class** section, select **Add**.
16. Enter the following information:
  - **Third Party Plan** = Drug Benefit – All
  - **Custom Class** = created in steps 9 – 11
17. Select **Save**.

## Part 3. Creating the Pricing Rule

1. Select **More > Pharmacy**.
2. Select the **Pricing** tab.
3. Highlight the **Drug Benefit** row.
4. Select **Add CC**.
5. Select the Custom Class created in [Part 2](#).
6. Select **OK**.
7. In the newly created row, enter the following information:
  - **Fee** = Professional Fee calculated in [Part 2](#)
  - **Mix \$** = 0
  - **Mix \$/min** = 0

Description	Method	Fee	Mix \$	ix\$/m	Markup	%kp	Cap	Fee
Drug Benefit	E/S/A	\$8.83	\$0.00	\$0.00		8.0%	\$9.999	\$99.99
Fee Only (\$21.18)	E/S/A	\$21.18	\$0.00	\$0.00		0.0%	\$9.999	\$99.99



- **Markup** = 0
8. Select **Save**.

## Prescription Information

### Billing Remdesivir Vials

If dispensing remdesivir vials, submit one claim for all vials dispensed.

1. From the Workbench or Patient Profile, select **New**.
2. Enter information in the **New Prescription** window:
  - **Patient**
  - **Drug** = DIN 2502143
  - **Doctor**
  - **Qty Auth** = number of vials authorized
  - **Qty** = number of vials dispensed
  - **SIG**
  - **Days Supl**
3. Select **Process Now**. The prescription opens in Rx Detail.
4. Ensure the **Fee** = \$14.75, and the **Cost** and **Markup** are \$0.
5. Select the **Third Party** tab.
6. Ensure the following is entered for **Drug Benefit**:
  - **Alternative DIN** = 9858244
  - **Intervention codes** = PS (+ ML if non-ODB or PB if no Ontario Health Card number)
7. Select **Fill**.

### Billing Remdesivir Infusion Bags

If dispensing remdesivir infusion bags, submit one claim for each bag dispensed.

1. From the Workbench or Patient Profile, select **New**.
2. Enter information in the **New Prescription** window:
  - **Patient**
  - **Drug** = Mixture Folder created in [Part 1](#)
  - **Doctor**
  - **Qty Auth** = 1
  - **Qty** = 1
  - **SIG**
  - **Days Supl**



3. Select **Process Now**. The prescription opens in Rx Detail.
4. Ensure the **Fee** = Professional Fee calculated in [Part 2](#) up to \$31, and the **Cost** and **Markup** are \$0.
5. Select the **Third Party** tab.
6. Ensure the following is entered for Drug Benefit:
  - **Alternative DIN** = 9858244
  - **Intervention codes** = PS (+ ML if non-ODB or PB if no Ontario Health Card number)
7. Select **Fill**.

The screenshot shows a software interface for prescription management. At the top, it displays 'Claim: 1 of 2 Incomplete TP: DB Special Auth #:'. Below this, the 'DIN/PIN:' field contains '153 REMDESIVIR INFUSION BAG' and 'Special Services:'. The 'Patient:' field shows 'Douglas, Jene' and 'Special Srv Fee: 0 TP Qty: 1.0'. The 'Pharmacist:' field is 'TT' and 'Alternative DIN:' is '9858244'. Below these fields are two tabs: 'For Claim' and 'For Reversal'. The 'For Claim' tab is active and shows a table with 'Code' and 'Intervention' columns. The first row has 'PS' in the 'Code' column and 'Professional Care Service' in the 'Intervention' column. There are 'Add' and 'Remove' buttons to the right of the table. Below the table is a table with columns 'Code', 'Response Description', 'Recommendation', and 'Type', which is currently empty.



## Frequently Asked Questions

### What should I do if the Alternative DIN isn't populating correctly when I bill remdesivir vials?

Check if the TP Rule is entered in the Drug Folder for DIN 2502143.

1. Open the **Drug Folder**.
2. Select **TP Rules**. The window should look like the image on the right.
3. If the TP Rule is missing, select **Add** and enter the following information in the row:
  - **Third Party** = Drug Benefit
  - **TP Plan** = All
  - **Pack Size** = 1
  - **PIN** = 9858244
4. Select **OK**.
5. Select **Save**.

### What should I do if the Fee isn't populating correctly when I bill remdesivir vials?

Check if the Pricing Rule is entered for the Fee Only (\$14.75) Custom Class.

1. Select **More > Pharmacy**.
2. Select the **Pricing** tab.
3. Locate the **Drug Benefit** row. Underneath the row, you should see a sub-row for **Fee Only (\$14.75)** that looks like the image to the right.
4. If the Fee Only (\$14.75) row is missing:
  - a. Highlight the **Drug Benefit** row and select **Add CC**.
  - b. Select **Fee Only (\$14.75)**.
  - c. Select **OK**.
5. In the row, enter the following:
  - a. **Fee** = \$14.75
  - b. **Markup** = 0%
6. Select **Save**.

